

AWARD PRESS RELEASE

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Wooster Community Hospital Named One of the Nation's 100 Top Hospitals® by *Fortune* and Premier's PINC AI™

Wooster Community Hospital demonstrated lower inpatient mortality rates, with fewer readmissions and complications.

WOOSTER, OH (April 17, 2024) – Wooster Community Hospital was identified as one of the nation's 100 Top Hospitals® according to an independent quality analysis provided by PINC AI™, the technology and services brand of Premier, Inc., and reported by Fortune.

To create the list, an objective, quantitative analysis of publicly available data was conducted to identify the top hospitals in the United States. The primary purpose of the PINC AI™ 100 Top Hospitals® program is to inspire hospital and health system leaders to pursue higher performance and deliver added value to patients and communities. The program leverages transparent, nonbiased data to help inform strategies for sustained performance. Organizations do not apply to participate in the study, and award recipients do not pay to market their honor.

"Years ago, our leadership team asked ourselves a challenging question when reviewing the list of the country's 100 Top Hospitals. That question was "Why not us?" We quietly established this as a goal that we diligently worked to achieve, and it became a strategic imperative that drove a culture of excellence throughout the organization, said Bill Sheron, WCH CEO/President. "We always believed that we deserved to be on this list of outstanding hospitals - chosen by objective and unbiased data, and regardless of hospital size. Bigger doesn't mean better, better outcomes mean you are better."

"We were informed that we received this prestigious recognition again in 2024 – for the tenth time. Thousands of hospitals would be pleased to make this list even once, said Bill Sheron. "WCH has done it a remarkable ten times. We have a 5 Star Medicare rating and have also been listed in a national publication as one of the world's best hospitals for several years running. This is an amazing accomplishment for our entire organization, and it reflects positively on our community. We thank our special employees, physicians, volunteers, and Board. This award provides affirmation of their commitment to quality care and a high level of patient satisfaction on a consistent basis over many years. We encourage everyone to pause and recognize what this award says about our organization, and the care we strive to deliver each and every day."

100 Top Hospitals® Program Performance This year, based on comparisons between the study's top performers and a peer group of similar hospitals, the analysis found that the top performers of the 100 Top Hospitals® program delivered better outcomes while operating more efficiently and at a lower cost. Compared to peer hospitals, this year's top performers had:

- 39 percent fewer inpatient deaths than peer hospitals.
- 26.6 percent fewer patients with complications.

- 30.6 percent fewer healthcare-associated infections (HAIs).
- A 21.1 percent lower inpatient expense per discharge.
- 0.5-day shorter average length of stay.
- Better reported patient experience scores, with a top-box Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) score of 73 percent versus 67 percent for peer hospitals.

“Hospitals and health systems continue to recognize the vital importance of performance improvement for high-quality patient care, proving value and enabling the innovations that drive healthcare forward,” said Leigh Anderson, Premier’s Chief Operating Officer and the leader of PINC AI™. “The transparent, non-biased and actionable data this study provides helps leaders make informed decisions for change and proves that Wooster Community Hospital excels across a range of core performance indicators, which can directly lead to significantly higher quality patient outcomes, with fewer readmissions and complications.”

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